

Credit goes to ClarityIT

Here are all the things I did. Not sure if all are needed so you may want to start from the end and work backwards to the

beginning to eliminate any un-needed steps. As a note, the Level 3 technician says the only change needed is the last steps I have

here for the XPS writer.

Gave admin right to the following regkeys and folders

1. HKEY_LOCAL_MACHINE\SOFTWARE\Intuit
2. HKEY_CLASSES_ROOT\QuickBooks.CoLocator
3. HKEY_CLASSES_ROOT\QuickBooks.CoLocator.1
4. C:\Program Files\Intuit
5. C:\Program Files\Common Files\Intuit

Change the settings to the XPS writer on the server

1. Go to Printer properties of the Microsoft XPS Writer
2. On the Security Tab, give "Everyone" full control to the printer (check boxes for Print, Manage this Printer, and Manage

Documents)

3. On the Advanced tab, uncheck "Enable advanced printing features"
4. Select "Print directly to printer"
5. On the Ports tab, make sure it is the XPS Local Port that is selected.

As soon as I changed the XPS options everything worked for all users. I hope this will help people in the future.....this was a

nightmare that could have been solved if the low level tech knew what they were doing.

Also, here is the KB that references the XPS Writer and the solution...

It would be Solution 3, then "I use Terminal Services", then Solutions 2 & 3.

<http://support.quickbooks.intuit.com/support/articles/SLN40733>